Participants: David Short, Director of Broadband for Steuben REMC, Kim Webb and Andy Arndt

Logistical Information:

Pine Canyon Lake is a part of phase one for Steuben County. The phase is expected to be completed by the end of 2021. Therefore, they believe that Pine Canyon Lake should have broadband service by December of this year. According to Dave, this was a conservative estimate. As for phases, 2, 3 and 4, those will be completed incrementally by August of 2024.

In order for this to occur, REMC will subcontract with a company to begin construction now to make the existing poles ready to support the fiber optic wires. These wires will be routed along the same path of the existing electrical poles. If your electrical wires are underground, the fiber optic wires will be as well. In fact, all of PCL has underground electrical wiring. REMC said that the new wires will be buried 12-18 inches below the ground.

The wiring will feed into a Network Interface Device or NID. This will be attached to the size of your home and will be about the same size as the one that houses the Frontier wires. There will then be a line that will go from the NID to the inside of your house that connects to a router that is provided by REMC that connects to the ethernet port.

Supply of Needed Materials:

Dave assured us that there are no supply chain issues with any of the companies that the cooperative has contracted with. There will also be no delays based on weather conditions. The cables will be laid on the ground if the ground is not able to be cut into.

Associated costs for the consumer (dependent on board action):

Installation Costs: \$100.00 installation fee (This will be promotional and won't be the typical cost).

Cost of Service: \$49.95/month for 50 mg plan (if allowed by the board), \$59.95/month for 100 mg plan

They will also offer 500 mg and 1 G plans but these prices were not quoted.

Dave said to be looking for emails from Steuben REMC on a monthly basis that will keep members informed of updated information on the project and the service timeline.